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Utilities and Transportation Commission

Volume 1 Issue 2

Information Contacts

Training and Rules 360-664-1103

Tariff 15-C 360-664-1224

Motor Carrier Safety

360-664-1236 **Permits**

360-664-1222

Illegal Carriers 360-664-1149

Investigations 360-664-1224

General Information 360-664-1160

www.utc.wa.gov

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UTC Mission

The UTC regulates the services of privately or investor owned utility and transportation companies. Our mission is to ensure that services are fairly priced, available, reliable and safe.

Household Goods Training

Thank you to those who attended our June household goods industry training. The next training is Sept. 16 at the commission in Olympia. Anyone is welcome to attend! To sign up, contact <u>Suzanne Stillwell</u> at 360-664-1103.

Need Forms or Information?

Go to the commission's Web site to get information or copies of documents such as laws, tariffs and rules. Also available online: Motor Carrier Safety Manual; consumer guide; and bill of lading and estimate forms.

New State Laws!

HB 1536—Effective Jul. 26, 2009, you must list your name, business address, telephone and permit number in <u>ALL</u> advertising, including online ads such as your Web site or Craigslist. Also, the new law changes the definition of a household goods carrier to include any person who advertises, solicits, offers or enters into an agreement to transport household goods. The commission will now take enforcement action against illegal or non-permitted household goods companies based on advertising. http://apps.leg.wa.gov/billinfo/summary.aspx?bill=1536

HB 1843—Effective Jan. 1, 2010, HHG carriers must obtain a US Department of Transportation (DOT) number, even if you operate within Washington state. You can apply for a DOT number online at the Federal Motor Carrier Safety Administration (FMCSA) Web site at www.fmcsa.dot.gov/online-registration. For more information call the Washington State Patrol at 360-596-3810.

http://apps.leg.wa.gov/billinfo/summary.aspx?bill=1843

Lost a Move to an Illegal? Tell Us!

Commission staff investigated the following unregistered carriers in April and May. For additional information or to report an alleged illegal household goods mover, contact Sheri Hoyt at 360-664-1149.

- 1st Choice Moving and Storage
- 2 Fast Movers
- Empire Movers LLC
- Grant Farrell dba Farrell Moving Co.
- Jeffery's Moving Company
- Mark Collins dba All the Right Moves

- Melissa's Movers
- Kevin Miller dba KLM Movers
- Keyes Logistics & Moving
- Boubacar Zida
- Movers "R" Us, aka PALS Move 4 Less, aka P.A.M.S. Professional Affordable Moving Systems, aka Vishnu Moving

New HHG Permits Issued March—May

- CBC Trucking LLC
- Chip's Moving and Delivery
- German Magdaleno dba Cougars Movers
- Helping Hands Moving Company
- Jesus Alvarado dba 2
 Brothers Moving Services
- Kevin Miller dba KLM Movers
- LionsPride Sustainable Moving & Delivery
- Melissa's Movers, LLC
- Puget Sound Moving Inc.
- Richard Dengah dba Empire Moving & Storage

Q&A

Q: Am I required to charge travel time?

A: Yes. Tariff 15-C states you must either bill from the time your vehicle leaves your terminal to the origin of the shipment and then back to your terminal after the move (or another job), or flat travel time. See Item 230 of the tariff for details.

Tariff 15-C Tip

Minimum charge for hourly rated local moves is **one hour** Monday through Friday between 8 a.m. and 5 p.m. (excluding holidays). After 5 p.m., weekends, and holidays is a minimum of **four** hours.

Motor Carrier Safety News

In April and May, the commission's Motor Carrier Safety staff conducted eight HHG Carrier Compliance Reviews and inspected seven vehicles.

Busted! Putting the Brakes on Illegal Movers

Consumer Protection Assistant Director, Sharon Wallace, recently observed a sting, targeting illegal residential moving companies, by the Oregon Department of Transportation (ODOT) and the Clackamas County Sheriff's office. ODOT contacted unregistered moving companies from their ads and scheduled moves. When the movers arrived for the job, they were greeted by ODOT compliance staff, and officers from the Clackamas County Sheriff's office and the City of Canby, OR. Of the 15 companies cited for operating without proper authority, 18 employees had a criminal record or outstanding warrant.

If you'd like to receive Mover News, please email movernews@utc.wa.gov.